

Case Study: A Texas-Based Educational Service Center

How an education agency and provider of services to school districts achieved productivity boosts and efficiency

Business Need

- Manual data entry into multiple systems, leading to inaccuracies
- Inefficient, tedious, and paper-based processes
- Inconsistent and inaccurate reporting on student services
- Insecure record-keeping and communication of student Protected Health Information (PHI)
- Challenges in analyzing results and benefits, and cumbersome billing
- Risk of non-compliance with HIPAA and FERPA privacy regulations, while handling student health information

eCare Vault Benefits

- Accurate capturing of all services and meticulous documentation of billing records
- Boost in productivity of agency staff, allowing providers to focus on what matters most—the students they serve
- Increased visibility for managers to monitor service-related data and ensure accuracy

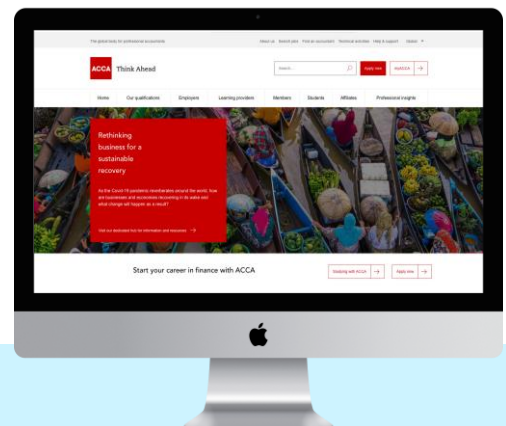
eCare Vault Solution Advantage

eCare deployed its streamlined Forms, Service Tracking, and Analytics modules, giving our client agency a unified, secure hub to track their services. This reduced the administrative burden on their workforce, saving around 4 hours per week previously spent generating manual reports.

The new system also helped the agency collate billing and Medicaid reimbursements for their school district clients, allowing them to capture 100% of reimbursed services.

Tools & Technology

- eCare Forms Module
- eCare Services Module
- eCare Reporting Module



Outcomes



66% Boost in Daily Productivity



Single, Secure Data Tracking Across Services



Quick Reports for Billing and Medicaid Reimbursement